

July 6, 2016

## Replacing a 'lost' visa

*Question: I have lost my passport that contained my valid U.S. visa. What should I do to report the lost visa, and how can I replace it?*

We are sorry to hear you have lost your passport; we know that it is frustrating to have to deal with replacing documents. If your passport containing a U.S. visa is lost or stolen, please start by contacting your local police station and obtaining a police report for the lost passport and visa. You may then report the loss to our Consular Section via email at [KingstonFPU@state.gov](mailto:KingstonFPU@state.gov) by attaching a lost/stolen visa reporting form, the police report, and a copy of your identification to your email. You may [download a PDF version of the form](#) from our website, or request a copy by email at the above email address. If you will be applying for a new visa immediately you may also present the completed lost/stolen visas reporting form and a police report at the time of your interview. Please note that you will have to obtain a new passport, complete a new visa application, pay the application fee, and schedule an appointment in order to obtain a new visa.

It is important to note that once you have reported your passport and visa lost, they cannot be used to travel to the United States. Even if you subsequently recover your documents, they can no longer be used for travel, and you will not be able to board a flight for the U.S. So please do let us know if your documents are lost, but be sure to search well first!

*You can find more information about how to travel to the US on the embassy's website at [kingston.usembassy.gov](http://kingston.usembassy.gov) and the website of our authorized service provider at [usvisa-info.com](http://usvisa-info.com). Keep on top of embassy news on our Facebook page, [facebook.com/pages/USEmbassy-Jamaica](https://facebook.com/pages/USEmbassy-Jamaica), and by following [@USEmbassyJA](https://twitter.com/USEmbassyJA) on Twitter. We also answer general visa questions on our Facebook and Twitter pages.*

*You may also send your questions to: [editorial@jamaicaobserver.com](mailto:editorial@jamaicaobserver.com) to be forwarded to the embassy.*

**Reminder: Your appointment time is your arrival time, NOT your interview time. Do not show up earlier than your appointment time.**